Working Alone Support Apps Overview

Disclaimer

This document is to educate organizations on options available for checking in on workers working alone.

The Community Social Services Health and Safety Association of BC does not endorse one app over another.

Working Alone

Working alone means to work in a situation where assistance is not readily available in an emergency.

This can be a risky situation as those working alone face issues such as:

- Violence
- Injuries
- Isolation
- Lack of support
- Delayed responses in emergencies

A crucial requirement for working alone safely is having a system in place to regularly check in with the worker to confirm their well-being.

The Role of Working Alone Apps

Working alone apps allow workers to check in with their supervisor regularly. A missed check in indicates an emergency situation and allows for faster response times

There are a variety of working alone apps on the market. Each has their own their own benefits and drawbacks.

We reviewed four solutions and identified their key features to help you in your search to finding the best solution for your organization.

Key things to consider when choosing your solution are:

- Cost
- Ease of use
- Features needed for your organization
- Compliance with WSBC OHS Regulation

Working Alone Apps

Working alone check-in apps can assist in keeping lone workers safe

Allows for automatic check-ins that let workers vary the time interval between check-ins

Provides GPS tracking to quickly locate workers during emergency situations

Administrative dashboard for supervisors to track incidents and create audit reports

Customizable emergency escalation protocols during missed check-ins

Working Alone App Options

We chose to review these four apps as viable options for the community social services sector. For more information on each app, Ctrl+click the logo to head to their website

CHECKMATE

AWARE 360
real time data. real time decisions.™

SolusGuard

SafetyLine

Checkmate

Checkmate Features

Monitoring Centre	SafeWalk	Zoleo Coverage	Third Party Integrations
Five Diamond Monitoring Centre available for emergency and non-emergencies	Allows for people to set off an alarm with a button press while walking in unsafe areas	Separate satellite phone with dedicated phone number for usage in poor reception areas	Fall detection and emergency panic button devices available if needed

Aware360

Aware360 Features

Monitoring Centre	Geofencing	Bivy Stick Coverage	Third Party Integrations
Five Diamond Monitoring Centre available for emergency and non-emergencies	Can set up geofencing to notify workers when they enter a high-risk area or restricted area	Bivy stick connects phone to satellite network and can be shared among group of people	Over 70 pieces of external hardware options including satellite coverage, fall detection, and car tracking

SafetyLine

SafetyLine Features

Fully Automated	Ease of Use	Garmin Coverage	Panic Mode
Automated response to emergency contacts set by organization	Easily integrates into an organization and is a simple system to use	Garmin devices with separate phone number available for satellite coverage	Phone can be easily activated with a button or a shake to initiate emergency mode

SolusGuard

SolusGuard Features

Monitoring Centre	Panic Button	Bivy Stick Coverage	Free use for emergency contacts
Monitoring Centre available for emergency and non-emergencies	Easily triggered button that puts emergency contacts into a group chat for an immediate response	Bivy stick connects phone to satellite network and can be shared among group of people	Only purchase required for the workers checking in, emergency contacts can download app for free

Comments or Questions?

For more details regarding the apps, please contact us for further information and consultation.